

|  | <b>2017-18</b> | <b>2016-17</b> |        |       |
|--|----------------|----------------|--------|-------|
| <b>Hours Open*</b>                                       | YTD            | YTD            | Change |       |
| 180  | 543            | 551            | -1.5%  |       |
| <i>*includes Summer nights and expanded hrs in March</i> |                |                |        |       |
| <b>Total Checkouts</b>                                   | YTD            | YTD            | Change |       |
| 24,472   | 80,685         | 77,852         | 3.6%   |       |
| <i>Sirsi/Dynix Counts</i>                                | 21,696         | 71,918         | 71,230 | 1.0%  |
| <i>PBX &amp; Senior Center</i>                           | 145            | 416            | 233    | 78.5% |
| <i>Library2Go (downloadable ebooks &amp; audiobooks)</i> | 2,631          | 8,351          | 6,389  | 30.7% |
| <i>Per Hr Open</i>                                       | 136            | 149            | 141    | 5.2%  |

| <b>Staff Assistance</b> | Current Month | YTD   | YTD   | Change |
|-------------------------|---------------|-------|-------|--------|
| Reference Questions     | 619           | 2,148 | 2,251 | -4.6%  |
| Patron Assistance       | 382           | 3,299 | 3,904 | -15.5% |
| <i>Per Hr Open</i>      | 5.6           | 10.0  | 11.2  | -10.2% |

| <b>Database Usage</b>                       | Current Month | YTD   | YTD   | Change |
|---|---------------|-------|-------|--------|
| <i>We've got errors starting in January</i> | 289           | 1,157 | 3,129 | -63.0% |

| <b>WiFi Usage</b>                | Current Month | YTD    | YTD    | Change |
|----------------------------------|---------------|--------|--------|--------|
|                                  | 3,603         | 12,465 | 12,330 | 1.1%   |
| <b>Internet Computer Use</b>     | 825           | 2,505  | 3,230  | -22.4% |
| <b>Device usage (iPads, etc)</b> | 2             | 5      | 4      | 25.0%  |
| <i>Per hr open</i>               | 7             | 10     | 10     | -2.5%  |

| <b>Programming*</b>                   | Current Month | YTD   | YTD   | Change |
|---------------------------------------|---------------|-------|-------|--------|
| # of Adult Programs                   | 4.5           | 8.5   | 6.0   | 41.7%  |
| # attending                           | 56            | 157   | 138   | 13.8%  |
| # of YA Programs                      | 5.5           | 27.5  | 17.0  | 61.8%  |
| # attending                           | 63            | 233   | 356   | -34.6% |
| #of Children's Programs               | 14.0          | 66.0  | 53.0  | 24.5%  |
| # attending                           | 396           | 3,622 | 3,388 | 6.9%   |
| #of Spanish Programs                  | 2             | 7     | 9     | -22.2% |
| # attending                           | 27            | 60    | 126   | -52.4% |
| <i>Average Attendance per program</i> | 21            | 37    | 47    | -20.8% |

| <b>Volunteer Hours</b> | Current Month | YTD   | YTD   | Change |
|------------------------|---------------|-------|-------|--------|
|                        | 396           | 1,008 | 1,268 | -20.5% |
| <i>Per hr open</i>     | 2.20          | 1.86  | 2.30  | -19.3% |