Understanding Your Municipal Services Statement

The City provides water, wastewater and stormwater services to the residents of the City. The City sends monthly statements to customers on a consumption basis for water and wastewater and on a monthly flat rate for stormwater. In addition, the Municipal Services Statement includes a monthly Public Safety Fee, Communications Officer Fee, and Transportation Utility Fee.

City Council adopted the recommended utility rate changes by the Citizen's Rate Review Committee (CRRC) on September 21, 2020. The amount of the rate change varies by customer class. The effective date for the rate changes are January 1, 2021 and January 1, 2022.

The Committee met multiple times between Fall 2019 and Summer 2020 to review the water, wastewater, and stormwater characteristics and requirements, including the Capital Improvement Program and operating and maintenance costs for all three systems.

The following pages show examples of what the new utility bill for Single Family homes will be when averaging water use of 200 cubic feet, 500 cubic feet, 700 cubic feet, and 1,000 cubic feet a month compared to your current utility bill. The charges for Wastewater (Sewer) is based on the Winter Average consumption of the months of November, December, January, and February. This is the amount found near the top of your monthly statement.

<u>Visit the</u> City's website https://www.newbergoregon.gov/finance/page/understanding-your-bill for more tips on water conservation measures.



www.newbergoregon.gov

TO **PREVIOUS CURRENT** CONSUMPTION METER ID **FROM** SERVICE ADDRESS 1 MAIN ST 200 cf 02/23/21 19,900 20,100 00000000 03/25/21

ACCOUNT NUMBER BILLING DATE DUE DATE Winter Average 300 Storm EDU 1.00

000000-000	04/01/21	04/30/21
Water		
Service Charge Meter Charge Volume Charge		2.82 17.06
	ubic feet (cf) used	8.34
(200 X 0.041	Total Water	28.22
Wastewater (Sewer) Service Charge		29.00
Volume Charge * (Single Family) 9.15 per 100 cubic feet (cf) used (200 X 0.0915)	ubic feet (cf) used	18.30
(200 X 0.00	Total Wastewater	47.30
Storm \$13.34 per 1 edu (equiv	valent dwelling unit)	13.34
Connection Fee		
\$20.00 Non-refundabl	e account set up fee	
Public Safety Fee \$3.00 per 1 RME (res	idential meter equivale	ncy) 3.00
Communications Of \$2.26 per 1 RME (res	ficer Fee idential meter equivale	ncy) 2.26

	SERVICES	AMOUNT
110	vious Balance ements	\$59.28 \$59.28
Pub Cor	ver	\$28.22 \$47.30 \$13.34 \$0.00 \$3.00 \$2.26 \$5.09
Cur	rrent Due	\$99.21
	er Billing	\$0.00 \$99.21

Total Utility Bill \$ 99.21

5.09

PLEASE RETURN THIS PORTION WITH PAYMENT

Account Number	Due Date	Total Amount Due
000000-000	04/30/21	\$99.21

Service Address 1 MAIN ST





Transportation Utility Fee \$5.09 per 1 dwelling unit

PO Box 970 Newberg, OR 97132

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JANE DOE 1 MAIN ST NEWBERG OR 97132-1666



լկիակիկիակվեկիայանիվարդենորկերին





www.newbergoregon.gov

PREVIOUS CURRENT CONSUMPTION **METER ID FROM** TO SERVICE ADDRESS 1 MAIN ST 19,900 20,400 500 cf 00000000 02/23/21 03/25/21

ACCOUNT NUMBER BILLING DATE **DUE DATE** Winter Average 300 Storm EDU 1.00 04/30/21

17.06

56.45

Water Service Charge 2.82

> Volume Charge 4.17 per 100 cubic feet (cf) used 20.85 (500 X 0.0417)

04/01/21

40.73 **Total Water**

Wastewater (Sewer) Service Charge 29.00

Volume Charge * (Single Family) 9.15 per 100 cubic feet (cf) used 27.45 (300 X 0.0915)

Total Wastewater

Storm

000000-000

Meter Charge

\$13.34 per 1 edu (equivalent dwelling unit) 13.34

Connection Fee

\$20.00 Non-refundable account set up fee

Public Safety Fee

\$3.00 per 1 RME (residential meter equivalency) 3.00

Communications Officer Fee

\$2.26 per 1 RME (residential meter equivalency) 2.26

Transportation Utility Fee

\$5.09 per 1 dwelling unit 5.09

> **Total Utility Bill** \$120.87

SERVICES AMOUNT Previous Balance \$59.28 **Payments** \$59.28 Water \$40.73 Sewer \$56.45 Storm \$13.34 Connection Fee \$0.00 Public Safety Fee \$3.00 Communication Officer Fee \$2.26 \$5.09 Transportation Utility Fee Current Due \$120.87 Other Billing \$0.00 **Total Due** \$120.87

PLEASE RETURN THIS PORTION WITH PAYMENT

Account Number	Due Date	Total Amount Due
000000-000	04/30/21	\$120.87

Service Address

1 MAIN ST





PO Box 970 Newberg, OR 97132

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JANE DOE 1 MAIN ST NEWBERG OR 97132-1666



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www.newbergoregon.gov

TO **PREVIOUS CURRENT** CONSUMPTION **METER ID** FROM **SERVICE ADDRESS** 1 MAIN ST 700 cf 02/23/21 19,900 20,600 00000000 03/25/21

ACCOUNT NUMBER BILLING DATE DUE DATE Winter Average 300 Storm EDU 1.00

000000-000 04/01/21 04/20/21

000000-000	04/01/21	04/30/21		
Water			SERVICES	AMOUNT
Wastewater (Sewer Service Charge Volume Charge * (S 9.15 per 100 (300 X 0.0) Storm \$13.34 per 1 edu (equ Connection Fee \$20.00 Non-refundat	Total Water ingle Family) cubic feet (cf) used 1915) Total Wastewater	2.82 17.06 29.19 49.07 29.00 27.45 56.45	Previous Balance Payments Water Sewer Storm Connection Fee Public Safety Fee Communication Officer Fee Transportation Utility Fee	\$59.28 \$59.28 \$49.07 \$56.45 \$13.34 \$0.00 \$3.00 \$2.26 \$5.09
Communications C	sidential meter equivaler officer Fee sidential meter equivaler	,,	Current Due Other Billing	\$129.21 \$0.00
Transportation Util		5.09	Total Due	\$129.21

Total Utility Bill \$129.21

PLEASE RETURN THIS PORTION WITH PAYMENT

Account Number	Due Date	Total Amount Due
000000-000	04/30/21	\$129.21

Service Address

1 MAIN ST



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JANE DOE 1 MAIN ST NEWBERG OR 97132-1666

PO Box 970



լկիակիկիակվեկիայանիվարդենորկերին





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PREVIOUS CURRENT CONSUMPTION **METER ID FROM** TO SERVICE ADDRESS 1 MAIN ST 19,900 20,900 1.000 cf 00000000 02/23/21 03/25/21

BILLING DATE ACCOUNT NUMBER DUE DATE Winter Average 300 Storm EDU 1.00 04/30/21

Water	
Service Charge	2.82
Meter Charge	17.06
Volume Charge	
4.17 per 100 cubic feet (cf) used	41.70
(1000 X 0.0417) Total Water	64.50
i otai vvater	61.58
Mastawater (Cower)	

04/01/21

Wastewater (Sewer) Service Charge 29.00

Volume Charge * (Single Family) 9.15 per 100 cubic feet (cf) used 27.45 (300 X 0.0915) **Total Wastewater** 56.45

Storm

\$13.34 per 1 edu (equivalent dwelling unit) 13.34

Connection Fee

000000-000

\$20.00 Non-refundable account set up fee

Public Safety Fee

\$3.00 per 1 RME (residential meter equivalency) 3.00

Communications Officer Fee

\$2.26 per 1 RME (residential meter equivalency) 2.26

Transportation Utility Fee

\$5.09 per 1 dwelling unit 5.09

> **Total Utility Bill** \$141.72

SERVICES	AMOUNT
Previous Balance	\$59.28
Payments	\$59.28
Water Sewer Storm Connection Fee Public Safety Fee Communication Officer Fee Transportation Utility Fee	\$61.58 \$56.45 \$13.34 \$0.00 \$3.00 \$2.26 \$5.09
Current Due	\$141.72
Other Billing	\$0.00
Total Due	\$141.72

PLEASE RETURN THIS PORTION WITH PAYMENT

Account Number	Due Date	Total Amount Due
000000-000	04/30/21	\$141.72

Service Address

1 MAIN ST





PO Box 970 Newberg, OR 97132

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JANE DOE 1 MAIN ST NEWBERG OR 97132-1666



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