

# 2023 CITY COUNCIL GOALS

## Goals | Objectives

#### Create and maintain a high level of customer service.

- 1. Improve customer service in all departments.
- 2. Streamline the process for issuing building permits.
- 3. Create a team to involve engineering and planning in regular simultaneous review work.
- 4. Publish a customer service standard with a measurement system.

### **G2** Identify industrial land and attract employers to encourage family wage jobs.

- 1. Identify land other than the Mill site to zone for Light Manufacturing.
- 2. Work to bring land into the urban growth boundary to zone for light manufacturing within 5 years.
- 3. Attract family wage jobs to Newberg using the urban renewal district and Construction Excise Tax savings to be competitive.
- 4. Remove barriers/deterrents to new, "clean" / light industrial employers that will provide family wage jobs.

# Ensure Newberg infrastructure (roads, water, city employees) is in good repair and supply.

- 1. Regularly review the capital improvement projects (annually).
- 2. Focus on road and sidewalk improvements in Districts 1 & 3.
- 3. Examine feasibility of increasing downtown parking.

### **G4** | Enhance community safety.

- 1. Work with Newberg School District to provide an additional School Resource Officer.
- 2. Install red light and speed cameras and other speed reduction measures within two vears.
- 3. Continue with community policing partnerships.

## **G5** Create and maintain a high level of transparency with our residents in order to build trust.

- 1. Expand communication outreach in regard to regular city events and additional involvement with city businesses.
- 2. Ensure that information shared on agendas and in council meetings shall be clear and have context for the residents.
- 3. Legislative policy decisions shall require a work session before a vote.

### **G6** Implement a careful and prudent fiscal policy.

- 1. Begin reducing and eventually eliminate the City's debt in a steady, prudent way without compromising the City's ability to provide essential services and functions.
- 2. Reduce elements of the municipal billing statement.
- 3. The city will prudently lower System Development Charge fees.
- 4. Ensure that the city has a long-term financial plan that supports its goals and objectives.

### **G7** Increase land availability for housing.

- 1. Seek to re-zone small pieces of land inside the city limits from light industrial to residential.
- 2. Work to bring land into the urban growth boundary to zone for residential purposes within 5 years.
- 3. Look at annexation opportunities.